

Tenant Management Relations  
For  
Desert Willow Apartments, Inc (DWA)

Revision 2  
Board Approved  
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Tenant Management Relations

**Document Change History**

**Revision 1 – 1/18/2012, Forrest Lloyd**

Moved from old management plan

**Revision 2 – 1/24/2012 Bill Brown and Forrest Lloyd**

Rewrote document. Approved by the board on 5/11/2012.

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Tenant Management Relations

## **1 Tenant-management relations**

### ***1.1 Management Goals***

A major concern of Management is prospective tenants become adequately oriented to the project to make the adjustment smooth and secure for the tenant. Each new tenant will be instructed on the operation of all appliances. Tenants will be instructed on policies and procedures within the project. A copy of the Resident Handbook will be given to tenants prior to moving in.

### ***1.2 Management Approach***

- a. A copy of the House Rules will be provided to all tenants at move-in
- b. A copy of the grievance procedures will be provided to all tenants at move –in